

# COM 3408: Facilitation & Dialogue

Understanding and managing group dynamics occurring within diverse groups; interpersonal skills and techniques necessary for effective facilitation; conflict resolution and empathy in facilitative leadership; moving groups from discussion to dialogue; links among facilitation, group effectiveness and learning.

**Credits:** 3.0

**Prerequisites:**

COM 2200

COM 2240

COM 2280

COM 2300

COM 2340

COM 2400

COM 2440

COM 2200 or COM 2240 or COM 2280 or COM 2300 or COM 2340 or COM 2400 or COM 2440

**Program:** [Communication](#)