## Retention and Student Success

Charisma Presley, M.A., Director of Retention and Student Success Stephanie Stefanik, M.A., Retention and Success Specialist 107 St. Augustine Center for Liberal Arts 610-519-7429 or <a href="mailto:ousretention@villanova.edu">ousretention@villanova.edu</a>

We promote undergraduate student persistence and retention, with an emphasis on factors that may affect a student's academic progress. When students experience a challenge related to mental health, unforeseen events, a lack of academic resources such as books, we respond to concerns and connect students to resources around campus. In order to promote academic performance, we also obtain data, give leadership, professional development, web resources, and assistance to students, faculty, staff, and parents. We oversee the Resource Pantry, which offers a variety of programs aimed at removing or reducing barriers to degree completion. The office's mission is furthered by strong collaborative partnerships.

We manage the College's Academic Early Alert Systems, Faculty Feedback Request, and Attendance Verification, all of which are designed to provide feedback on academic performance to advisors and students with the goal of assisting students in successfully completing their courses and connecting them with important campus resources. All Leave of Absences and CLAS Withdrawals are also handled by our team, under the guidance of the Assistant Dean.